

**Exhibit F  
Security Guard Contractor Scorecard**

<b>Date:</b> _____			
<b>***EQUIPMENT/HQ SUPPORT SERVICES*** Contractor Name:</b> _____			
<b>Contract Number:</b> _____			
<b>Select a rating from the drop down menu for each category.</b>			
<b>1=Unsatisfactory</b>	<b>2=Marginal</b>	<b>3=Satisfactory</b>	<b>4=Excellent 5=Superior</b>
<b>0-33</b>	<b>34-55</b>	<b>56-80</b>	<b>81-90 91-100</b>
<b>Customer Satisfaction (100%)</b>			<b>Rating</b>
<b>Score</b>			
Is the contractor courteous and professional?	35%		
Does the contractor demonstrate flexibility in schedule changes?	30%		
Did the Contractor give valuable and innovative solutions to problems?	25%		
Total (out of 100%)			0.0
<b>Risk and Compliance (100%)</b>			<b>Rating</b>
<b>Score</b>			
Does the contractor comply with all state and federal laws pertaining to guard qualifications and certifications ?	50%		
Does the Contractor support the Exchange's diversity goals?	50%		
TOTAL (out of 100%)			0.0
<b>Communication and Support (100%)</b>			<b>Rating</b>
<b>Score</b>			
Does the Contractor provide qualified security personnel?	28%		
Does the Contractor have open communication with the Exchange?	28%		
Does the contractor keep the Exchange Facility Management up to date of all issues?	28%		
Does the Contractor know and understand the Force Protection levels for the Exchange and what the procedures are?	16%		
Total (out of 100%)			0.0
<b>Quality (100%)</b>			<b>Rating</b>
<b>Score</b>			
Are the contractor furnished supplies and equipment in proper working order and up to Exchange standards?	20%		
Did the Contractor provide responses to inquiries in a timely manner?	15%		
Does the Contractor perform all additional duties listed in the scope of work?	25%		
Can the Contractor accommodate order changes without significant impact for delay?	25%		
Does the Contractor provide the schedule a week in advance?	15%		
Total (out of 100%)			0.0
<b>Overall Performance (100%)</b>			<b>Rating</b>
<b>Score</b>			
How was the Contractor's overall Performance?	34%		
Did the Contractor coordinate and interact with the Exchange personnel in a professional manner?	33%		
Did the Contractor perform all responsibilities listed on Exhibit C, Scope of Work to meet the needs of the Exchange?	33%		
Total (out of 100%)			0.0
<b>OVERALL</b>			
<b>Overall Rating:</b>		<b>Overall Percentage:</b>	0
Would you select this firm again? Please enter Y (Yes) or N (No):			
<b>Comments:</b>			