

This form must be received by the Exchange NO LATER THAN: 08 Feb 2013

## Performance Reference

### INFORMATION

Offeror Name:	Company Name:	Telephone:
Date:	POC Name:	E-mail:

### RATINGS

(5) = Excellent	(4) = Above Avg.	(3) = Satisfactory	(2) = Below Avg.	(1) = Unsatisfactory
--------------------	---------------------	-----------------------	---------------------	-------------------------

1. Is the offerors' formal and on job training (OJT) adequate for the mission?

Yes       No

2. How would you rate the offerors quality of employee's?

5       4       3       2       1

3. How would you rate their ability as first responders?

5       4       3       2       1

4. How would you rate the armed officer's performance?

5       4       3       2       1

5. How would you rate their ability to maintain Standard Operating Procedures (SOP)?

5       4       3       2       1

6. How would you rate the offerors professional demeanor and day-to-day performance?

5       4       3       2       1

7. How would you rate the overall service of the offeror?

5       4       3       2       1

8. How would you rate the onsite Account Manager performance?

5       4       3       2       1

9. How would you rate the offeror's customer service?

5       4       3       2       1

10. How would you rate the offeror's change management implementation plan?

5       4       3       2       1

11. How would you rate your overall satisfaction with the offeror?

5       4       3       2       1

*Comments:*

**Overall Rating (average the rating numbers above): EXCHANGE USE ONLY**

